



Benvenuti a Casa

Welcome Home

NSA NAPLES RESIDENT HOUSING QUARTERLY NEWSLETTER



A Message to the Community from the Housing Director

The fall and winter seasons are upon us. What a relief it will be for all of us with the cooler weather coming – especially after such a record hot summer! Does that mean we can finally turn off the air conditioner that's been running 24/7. Let's open up some of those windows to let your house "breathe" a little. A break from the air conditioner will also help to conserve electricity. Learn about and use some other electricity conservation tips found in the "Conservation Corner" inside this newsletter.

Fall also means the beginning of school for our children. They've just started the school year and are already busy with homework, sports and school clubs. They've got enough on their mind and may not be mindful of their surroundings when they walk to and from school. Let's be extra careful driving around the support site and obey the speed limit. Be extra cautious of little ones who may be crossing the streets.

October - December 2003
4th Quarter

What's Inside:

- Guests and Travel Plans
- Meet your Zone Manager
- Learn more about the Showing Division
- Electricity Conservation Tips
- Resident Satisfaction Survey
- Housing Contact Numbers

Have a Voice in Your Community by:

- Attending the Naples Area Military Housing Association meeting on Oct. 23, 2003.
- Completing and turning in the Resident Satisfaction Survey

And before you know it, the holidays will be here. You'll all be in your storage areas soon digging out all those holiday decorations for the tree and home. If you plan on having house guests or plan on traveling for the holidays, please be sure to notify our office and Security about your extended plans. You can find out more about notification procedures in an article found inside.

On behalf of NSA Naples Housing, I'd like to wish you all a happy autumn and joyous holiday season! Remember to be safe and look out for your neighbors.



Naples Area Military Housing Association

The Naples Area Military Housing Association (NAMHA) has officially been re-activated with its first meeting of Council Members on Sept. 11, 2003 at the support site. Congratulations to the following Association officers who were appointed during the meeting:

Mr. Craig Powell, President
Mr. Ronnie Glynn, Vice President
Mrs. Sabrina Austin, Secretary

This Housing Association will prove to be a great venue for residents to "have a positive voice" and to get involved with their community. Through the Association, residents will be able to share feedback about ongoing housing programs and provide new ideas to improve life in their community. A few of the items that the Association hopes to tackle include: improved safety and security in their community, additional children's activities at the support site, organized support site yard sales, and improved trash conditions. Interested in helping the Association with these and other important issue? Get involved and join the Association! The next meeting will be held on Thursday, October 23, 2003 at 6PM at the Family Housing Community Center. We'll see you then!

Meet Your Zone Managers

They're helpful and hardworking. They're friendly and resourceful. They're your Housing Zone Managers! Should you have any issues or concerns about your government housing, you can call on your dependable zone manager to take care of the situation. In the next few issues of "Benvenuti a Casa", we'll highlight a manager so that you'll get to know them better.

Support Site Buildings

Zone Manager

2001-2005, 2114-2120, 2122-2123, 2125-2129, 2147-2149

Peter Bergonzi

2029-2030, 2034-2034A, 2039, 2041-2042, 2044, 2046, 2050, 2053, 2109-2110, 2112-2113, 2121, 2124, 2130, 2132-2134, 2137-2138, 2140-2142, 2144-2146

Salvatore Cozzuto

2018, 2031, 2037-2038, 2043, 2045, 2047-2049, 2101-2108, 2111, 2131, 2135-2136, 2139, 2143

Vincent Di Sciuolo

2006-2017, 2019-2020, 2024-2028, 2032-2033, 2035-2036, 2040, 2051-2052, 2054-2056

Angelo Santorelli

All Government Parcos

Frank DeSena

Zone Manager Supervisor

Peter Parillo



Your Zone Managers (l to r):
Peter P., Peter B., Frank, Angelo, Vincent, and
Salvatore

"Que Cosa Fa?" The Housing Showing Division

When you first moved to Naples, you probably had some contact with the Housing Showing Division. Whether you planned to live on or off base, you may have attended one of their "New Service Members" briefing held every Tuesday and Fridays at 3PM at the Housing Welcome Center. Through the briefing, perhaps you made your decision on whether to live on or off base. If you did consider living off base, you worked even more closely with the Showing division.

This Housing Showing division is comprised of Showing Counselors and their supervisors. The Italian Showing Counselors who are fluent in Italian and English are primarily responsible for – you guessed it – *showing* residents homes on the economy. They are also responsible for being on the lookout for perspective homes that can be rented out. The Counselors meet with perspective economy housing landlords to discuss and review the homes they wish to make available for rent with NSA Housing.

Prior to the showing or tour, the Showing Counselors make all arrangements and appointments for residents to meet the landlord and tour the home. They also drive and escort you to the tour in a government vehicle. During the tour, they may even point out nearby restaurants, shops and malls found in the neighborhood. So on top of touring a perspective home, you get orientated to the neighborhood it's in. On the average, this hardworking staff shows 120 homes a week to all perspective economy residents of NSA, NSA tenant commands and NATO.

New and exciting to the Showing Division is Home Finder. Instead of pouring through heavy and clumsy binders to review a perspective home, you can now use the quick and easy Home Finder computer system. By logging into the system (with the help of a Showing counselor), you can simply enter in your housing preferences (such as locality, range of rent, and number of rooms) and then retrieve information about those homes that meet your criteria. If available, many outputs include photos and past resident comments about the home. You should take advantage of this great tool as well as the other invaluable services that the Showing Division provides.

Holiday Guests and Travel Plans

The holidays are just around the corner. Isn't it amazing how they just sneak up? First it's Halloween, and then before you know it Thanksgiving and Christmas just hits you! Are any of your family and friends from the States planning to visit to help you celebrate the holidays? Remember that if your guest stays with you for more than seven days, you must register them with the Housing Office and NSA Security's Pass and ID Office. Your guest will need to obtain a House Guest Pass with the Security Pass and ID Office. When they arrive here, they'll need to bring in their passport and travel itinerary when they apply for this Guest Pass. If your guest is planning to stay for more than thirty days, the Housing Office and Staff Judge Advocate Office (SJA) must be notified for approval, prior to their arrival. Visits that exceed 90 days are usually not approved. If your guest does stay for more than 90 days in Italy, not only do they need to bring a passport, but also have the proper Visa.



Now what if you're planning to travel for the holidays? The Vatican City is always a popular place for visitors during the Christmas season. If you plan to take a trip and be away from your home for more than 72 hours (three days), please notify the Housing Office. Your notification should be in writing and must include a designated point of contact, just in case the Housing needs reach them for security/safety reasons.

Whoever is doing the traveling – you or your guest, it's important to remember to plan, be prepared and of course, have safe and fun travels!



The Conservation Corner



With the Holidays nearing, you'll soon be digging out all those holiday decorations, including that bundle of tangled up holiday lights. If you're planning to put those lights up this season, be sure to follow safety guidelines and help to conserve electricity. Here are some useful tips to help conserve electricity in your home:

- During the holidays, if you put up holiday lights, be sure to turn them off overnight and when you're away from your house for periods at a time. Though you'd like your neighbors to enjoy the festive lights, it's better to turn them off when you're not around.
- Turn off overhead lights and lamps when you're not in the room or using it. Try to turn off lights and lamps when you leave the house for the day or for a long trip.
- Turn off appliances if you're not using them. Why keep the television set in your bedroom on when you and your family are all watching the main set in the living room?
- When replacing light bulbs, be sure to use the proper voltage. This is a safety precaution and also helps to conserve electricity. Lighting intensities should not be higher than design standard.
- During the day, if your house gets ample sunlight through the window, try to turn off overhead lights around these sunlit window areas. Optimize the use of natural light.
- Refrigerator/Freezer:
 - Close the door when not in use. Don't hang on to an open door for minutes, deciding on what drink or snack you're in the mood for.
 - Keep your refrigerator and freezer at the right temperature. The refrigerator should be between 38° F and 42° F and the freezer between 0° F and 5° F.
 - Defrost the freezer when necessary.

Conservation tips provided by:

"Navy Family Housing Manual" (NAVFAC P-930) and Provo City at <http://www.provo.org>.



RESIDENT SATISFACTION SURVEY

By mid October, all government housing residents will receive the REACT[®], the Resident Satisfaction Survey. Please complete it and return it via U.S. mail, or leave it outside your door by Oct. 26, so that a Housing representative can pick it up on Oct. 27. The survey only takes about 10 minutes to complete. Your thoughts and opinion really matter. Help NSA Housing help you!



CONTACT NSA NAPLES HOUSING

We're on the web:

www.nsa.naples.navy.mil/housing

Housing Welcome Center

629-4466

Government Housing Assignment

629-4438/4468/4469

Trouble Desk

629-4285/4286

Warehouse

629-4242

Self-Help

629-4295

Support Site Zone Managers

Peter Bergonzi	335-578-8320	Salvatore Cozzuto	335-762-2000
Vincent Di Scullo	335-762-2017	Angelo Santorelli	335-584-4434

Parco Zone Manager

Frank DeSena 335-762-2008

Capodichino Housing Office

626-4296



Got News?

Do you have any news you'd like to share with your neighbors in this newsletter? What about housing related issues you'd like for us to post?

We'd like to hear from you! Contact the Housing Public Affairs Specialist at

629-4432 or petrovit@nsa.naples.navy.mil.